

HATICHONG COLLEGE

«Student feedback analysis Report-2018-19»

Feedbacks are collected from the final year/semester students by the college to assess the satisfaction of students regarding services provided by the college. Under this system students were asked to fill the printed feedback form by putting tick mark in the right box against each parameter. After a keen observation it is found that about 68% students strongly agreed upon the availability of prescribed books/reading materials in the library while another 32% are agreed. 69% students are satisfied with availability of reading rooms and common rooms. About 50% students are strongly agreed that Staff and library staff are co-operative. Grievances of the students are redressed timely, campus is eco friendly, and classrooms are clean and well maintained. Most important is that majority students are satisfied with existing teaching learning materials and infrastructure available in the college.

Total response- 104 (No. of students in percentage)

SL.NO	PARTICULAR	STRONGLY DISAGREE	DISAGREE	NOT SURE	AGREE	STRONGLY AGREE
1	The prescribed books/ reading materials are available in the library.	0	0	0	32	68
2	Reading rooms and common rooms are available in the faculty/college.	0	0	0	27	73
3	Available reading space in the library/seminar hall is satisfactory	0	0	2	29	69
4	The library and staff are co-operative and helpful	0	0	6	43	6
5	Photocopying facility in the college is available and satisfactory.	0	0	28	32	40
6	Internet facilities are available in the college/departments	0	0	21	32	47
7	Online educational resources	0	1	21	31	47

	are available and accessible					
8	The office bearers in the college are helpful	0	0	3	40	57
9	Results and attendance records are displayed in time	0	0	5	33	62
10	Toilets/washrooms are hygienic and properly maintained	0	0	5	47	48
11	Clean drinking water is available in the departments and campus	0	0	17	37	46
12	Grievance/ problems are redressed/solved well in time	0	0	11	35	54
13	The functioning of career counseling, placement and coaching cell is satisfactory.	0	0	9	48	43
14	The campus is green and eco-friendly	0	0	5	32	63
15	The buildings/classrooms are accessible to differently able persons.	0	0	6	35	59
16	The classrooms are clean and well maintained	0	0	1	32	67
17	The classrooms and campus had adequate power supply	0	0	13	29	58
18	The teachers are friendly and accessible beyond college hours.	0	0	4	40	56
19	Overall rating on teaching learning and infrastructure	0	0	2	31	67

Suggestions of the Students:

1. More books and study materials are to be provided.
2. Extend the provision of pure drinking water facilities.
3. More class rooms are to be provided.
4. ICT facilities are to be developed.
5. Instant Power supply is needed
6. Provide more furniture for girl's common room.
7. Repairing desk benches.
8. Full fill the need of sports materials.
9. Install more fans and electric bulbs in the classrooms.

Action Taken Report-2018-19

On the basis of student's suggestions the college authority has taken the following steps to boost up both academic as well as infrastructural facilities of the college-

SL. NO	Particular	RECOMENDATIONS	ACTION TAKEN BY THE AUTHORITY
1	STUDENTS	<ol style="list-style-type: none"> 1. More books and study materials are to be provided 2. Extend the provision of pure drinking water facilities 3. More class rooms are to be provided 4. ICT facilities are to be developed 5. Instant Power supply is needed 6. Provide more furniture for girl's common room 7. Repairing desk benches 8. Full fill the need of sports materials 	<ol style="list-style-type: none"> 1. Some books and study materials have purchased by the college authority. 2. The matter has been considering the college authority and shortly demand will be fulfilled 3. Matter is under consideration 4. The college authority is not able to fulfill the demand but it is under consideration. 5. The College authority will take the matter seriously. 6. Matter is under consideration. 7. The College authority has repaired some pairs of desk & benches. 8. The college authority purchased some sports items.

2	TEACHER	<ol style="list-style-type: none"> 1. Infrastructure should be developed, provide more books and reference books in the library. Digital board and library automation is required. 2. More Classrooms are required. 3. Some teachers more books are needed for Departmental library and central library. 4. A few teachers recommended providing more drinking water facilities for the students. 5. Provide more dustbins within the college campus. 6. Yoga centre and gymnasium are required in the college. 	<ol style="list-style-type: none"> 1. The college authority taking steps to improve the infrastructural facilities with based upon the existing fund position of the college step by step. 2. The college authority is considering the matter seriously. 3. The college will try to do the same at its best level. 4. Under consideration 5. The demand is under consideration. 6. The college will try to solve it.
3	PARENTS	<ol style="list-style-type: none"> 1. Some dustbins are needed. 2. More class room are required. 3. College canteen should be developed. 4. More Cycle stand is required. 5. More provision for drinking water should be arranged 	<ol style="list-style-type: none"> 1. Some dustbins have been already installed. 2. College considering the matter urgently. 3. Matter is under consideration. 4. College will take the matter seriously. 5. The problem is the main agenda of the

		<ul style="list-style-type: none">6. Boundary wall should be completed.7. Guardians meeting should be arranged every year.	<p>college authority.</p> <ul style="list-style-type: none">6. The matter will be considered seriously.7. Every year the parents meeting is arranged regularly.
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