



Action Taken Report (Year-Wise)

Grievance and Redressal Cell

Hatichong College, Nagaon



SL No	Year	Grievances	Redressed	Category
1	2017	<ul style="list-style-type: none"> Furniture for girl's common room. Repairing some desk bench in Hall no -1 Demanded for sports materials Needed more fans and lights in classrooms Classmate had lost library book which was borrowed in the name of complainant Need for one Digital Watch . Extend time duration of statistics and geographical works. Need for installing dustbin in college campus. Repairing of road from kujidah HS School to Jajori via Hatichong College. Demand for well-equipped College Auditorium. 	<ul style="list-style-type: none"> College authority has considered the grievances seriously. Desk and benches were repaired by the College authority. Sports materials were bought by the authority College authority had bought fans and adopted a resolution to collect more fans as donation from local community and alumni of the College. Accused student was advised to buy a new book and return to the library. College authority assured that a digital watch would be managed. HOD of both Department had taken the necessary measures. College authority made arrangement for 20 no's of dustbin made of wood and bamboo. Student Union and College Authority approached Local MLA and accordingly road was repaired. College authority has built a semi – Auditorium cum Seminar Hall and it inaugurated on 18th May 2018. 	<p>Academic</p> <p>Infrastructure</p> <p>Co-curricular</p> <p>Infrastructure</p> <p>Personal</p> <p>Infrastructure</p> <p>Academic</p> <p>Infrastructure</p> <p>Community</p> <p>Infrastructure</p>
2	2018	<ul style="list-style-type: none"> One more bicycle stand and bike stand should be built in the College Campus. Demand for keep the college canteen opened up to 5 pm . A photocopy machine in college library. Separate switch board for light and fans in Room no 2,3 and 4 instead of common switch board which was controlled from room no 4. More Job info newspapers and magazines are needed in college library. The incomplete "Sahid Bedi" (Martyr) situated at the college campus should be 	<ul style="list-style-type: none"> College authority built one more cycle stand. Canteen management had extended their time duration. College management bought a photocopy machine to the central library on May 2022 College management authority was solved the problem College authority fulfilled the demand lodged by the students. The "Sahid Bedi" was completed in the year 2021. Principal directed all HoDS to take 	<p>Infrastructure</p> <p>Management</p> <p>Infrastructure</p> <p>Infrastructure</p> <p>Academic</p> <p>Infrastructure</p>

		<p>completed as soon as possible</p> <ul style="list-style-type: none"> • Need extra-classes for semester III 	necessary steps regarding extra classes.	Academic
3	2019	<ul style="list-style-type: none"> • The Lighting facility of the examination Halls & rooms should be well equipped for the smooth conducting of the examinations • A large black board for the classes of statistics should be bought by the college authority for smooth conducting the classes. • Needed water filter in front of the examination Hall. One for east barandah and two Nos of filter at corridor of the Hall. • Missing a mobile phone from a student when she left her bag at the classroom for toilet. 	<ul style="list-style-type: none"> • College authority had purchased one Generator set on 15 May 2019 for instant power supply and conducted more electrical bulbs in examination halls and rooms • Black Board for statistics classes was provided by the college authority. • College authority bought 3 Nos of water filter. • The urgent meeting was held on 17-08-2019 recommended her to inform the matter in the local police station . 	<p>Infrastructure</p> <p>Academic</p> <p>Infrastructure</p> <p>Personal</p>
4	2020	<ul style="list-style-type: none"> • Need of tutorial and extra classes for semester VI • Some sports materials as mentioned in the applications of the students should be bought by the College. • To fish plantation and cleaned up the bank of the college fishery. • To ensure mask wearing and social distancing by the students. • Required Free WIFI facilities in college premises. • To provide water purifier in the 2nd floor of new building. 	<p>.</p> <ul style="list-style-type: none"> • The Principal had instructed all HODs to manage tutorial classes as demanded by the students and accordingly all HODs after discussing the matters of concerned departments managed tutorial & extra classes where necessary • College authority provided sports materials like Badminton set, Volleyball Set, Carom Board etc. • College authority made arrangement for fish plantation and cleaned up the bank of the fishery. • Principal of the college had taken drastic measures to protect Covid-19 and made ensured to wearing mask and social distancing. • College provided free Wi-Fi in college premises. • A water purifier was provided by the authority in the 2nd floor of new building. 	<p>Academic</p> <p>Co-curricular</p> <p>Infrastructure</p> <p>Others</p> <p>Infrastructure</p> <p>Infrastructure</p>
5	2021	<ul style="list-style-type: none"> • To make an arrangement for volley ball and a tennis court in college playground • Need to construct internal pavements from main college gate to the main building, to the new building via the barandahs of the halls. • Library Should give the facility that poor students can borrow more books against 	<ul style="list-style-type: none"> • Volley ball and tennis court are under construction • College management authority constructed the internal pavements. • College authority discussed the matter with the librarian and asked rules of borrowing books from the library • An urgent meeting of the cell was held 	<p>Infrastructure</p> <p>Infrastructure</p> <p>Academic</p> <p>Personal</p>

		<p>their name considering the upcoming examinations</p> <ul style="list-style-type: none"> • A Grievance written complaint was submitted by a new comer student namely Natasha Ahmed that some senior students mentally tortured in the name of introduction with her. 	<p>on the matter and the students involved in the case had apologized and gave assurance in black and white that they will never be engaged in such crimes.</p>	
6	2022	<ul style="list-style-type: none"> • To take measure to all the students attendance in college regularly. • Needed departmental classrooms • Needed more toilets separately for boys and girls with running water facilities. • A student namely Kankana Pamchong has lost her cell phone from college campus on 07/06/2022 • The sitting capacity in library reading room should be increased and time duration should be extended. • Some students made dirty the classrooms by sewing PanMasala. 	<ul style="list-style-type: none"> • Students are strictly instructed come to college regularly and the system of NC/DC will be marked in case of irregular absentees. • College authority is taking the grievance seriously. • College authority has fulfilled the demand and constructed separate toilets for boys and girls. • College authority advised the student to submit a written complaint to local PS regarding the loss of the cell phone. • College Management assured for taking positive measures on it. • With the help of student representatives the teachers are engaged to searching their bags randomly at least once in a month . 	<p>Academic</p> <p>Infrastructure</p> <p>Infrastructure</p> <p>Personal</p> <p>Infrastructure</p> <p>Others</p>


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 Date

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